

At a glance

Skills

We look for friendly people who have their own vehicle and who are willing to drive around an agreed area to collect donated tools. You will also need a storage area (shed or garage).

Location

This is a home based role, so you can live anywhere in England and Wales (but excludes Devon and Cornwall).

Time

Members of the public may email or ring you day or evening, but when you choose to collect is entirely up to you.

What will you be doing?

Members of the public will contact you via email or phone. We will give you a TWAM email that goes on our website and will only give out your phone number to people who ring our office (because they may not use email).

You can then arrange to either pick the tools up from them, or have them dropped off at your house, whichever you prefer.

You will then need to store them until the TWAM van comes to you to collect them. This can either be on a rota basis, or when you ring your named Van Manager to ask for a collection.

Many collectors also promote themselves in local magazines and notice boards.

Apply

Ask a question

The main role of a Tool Ambassador is to be our first contact in their local community. Our Tool Ambassadors are the people that members of the public contact to donate tools.

Our Tool Ambassadors collect the donated tools, load them into boxes (easy to get from supermarkets), and store them ready for one of our vans to collect. They then arrange with their local Van Manager for them to be collected by a TWAM van.

What are we looking for?

Tool Ambassadors need to be enthusiastic about what we do and the transforming power of tools. Many people donating tools do so following bereavement, so we need sensitive people willing to stop and talk, rather than rush off. In others words, kind and friendly people!

Legally we will also need to check you have adequate motor insurance and your car has an MOT.

What difference will you make?

This is an incredibly rewarding role as you get to meet the general public and share with our story with them. Many are so grateful that we are taking their tools rather than seeing them go to landfill. You'll get a real buzz from many of the collections.

Volunteer benefits

You'll be joining a great team and will enjoy the visits from the TWAM Van Teams and the invitations to volunteer days. You will also receive a TWAM polo-shirt and fleece.

[Our volunteering website: timefortwam.uk](http://timefortwam.uk)